



Three Shires Patient Participation Group Zoom Meeting,

Date: 23.11.20

Present:

Janet Spence (chair) (M), Clare Watts (sec) (W)
Dr Greenway, Mandy White(Practice manager), , Maureen Hurcom (P),
Jackie Vincent (W), Mike Hatch (P), Lynne English (P) Pam Golton (W),

M=Marshfield, P= Pucklechurch, C= Colerne , W= Wick

1. Minutes from last meeting and Matters Arising.

Having looked into the NHS app and its accompanying video, Jackie thinks it would be better to produce an information sheet that details what you will be asked to provide, including uploading a photograph) to prove identity when you try to access the app and an explanation as to why it is needed..

This information to be placed on the website.

Janet reminded the group that Patient Access is still available.

Dr Greenway reported that there are more uptakes of the online requests by patients although, the majority of appointments are still managed through phone calls.

The minutes of the meeting in Sept were virtually signed as accurate.

3. Update from Mandy White (Practice manager) and Dr Richard Greenway

Flu Clinics

These were considered a great success and Mandy and Dr Greenway thanked the group, other volunteers for all their help. Clare and Derek Watts were also thanked for all their help with the organising of the car-park, volunteers and signage for the clinics.

The practice was very pleased that although it was given in such different circumstances, there was a good uptake of this flu vaccine even from the furthest patients in Colerne.

Janet had spoken with the Colerne rep who had asked that if there were to be a further mass inoculation could there be a clinic at the Colerne village hall. Dr Greenway said that the clinic has to be held where there is access to medical facilities should anyone have an adverse reaction or get taken ill.

Most patients were impressed by the smooth running of each clinic. There are still some, "mopping up" sessions which will be carried out at surgeries for those who could not make the clinic.

With regards to the flu vaccination being given to 50-65 yr. olds, the practice has received no vaccine for this at this time. When received, they will arrange how to administer it to patients.

Covid Vaccine

Dr Greenway reported being very optimistic about developments, but cautioned that if and when this vaccine becomes available it will take great organising in order to deliver it en masse. Plans are still being worked out at national, local and Primary Care Network (PCN) level and at present, he is not sure if it will be carried out locally or in clusters at designated locations.

Janet and Pam have had conversations from retired doctors and nurses who have expressed interest in volunteering to help deliver the vaccine. Mandy suggested that their details are passed to her and she can contact them if they are needed.

4. Village reports.

Pucklechurch:

Maureen reported lots of positive feedback from villagers regarding the flu clinic. Clare added that some villagers had said that they would be happy to volunteer as helpers were we to do such clinics again.

There has been a drop in prescription collecting and delivering.

Wick:

Pam also said that more people were now collecting their own prescriptions.

She also mentioned the good feedback regarding the flu clinics.

Marshfield:

Janet reported the same findings in Marshfield. Following a discussion regarding footfall at surgeries, Mandy said that at the moment, there is no problem. It was decided that should the need arise for less footfall or winter problems, then perhaps we could renew our efforts again.

Colerne:

Erica Laws reported via Janet that several Colerne patients were unhappy with the distance they had to travel for flu vacc., especially for non-drivers who had to share a car, despite being in high risk categories. She suggested that the Colerne village hall could have been used and asked that it be considered for future vacc programmes.

5. AOB:

Janet mentioned that at this difficult time, it is hard to suggest things that we could work on and that until there is some semblance of normality we should continue as we are. She had attended a virtual meeting of local PPG chairs which she said was very good. When they send out the minutes, she will forward them to us.

Mandy will update the website with our latest minutes when she receives them.

The renewal of our National PPG group is due in January. Janet thinks that this should be discussed at the next meeting.

The group wishes to send our condolences to Brenda Claxton and good wishes to Jean Purnell, both valued members of our PPG.

7. Date of Next Zoom Meeting.

Following a later discussion with Mandy and Janet, the next meeting date was set for Monday January 18th at 11.00 am

PS. Janet has heard that sadly Gwen Warner, another valued member of the group sadly passed away in October